

Do I need to return the fiber optic cable when returning the router

Overview

You do not need to return any ethernet cables or fiber optic cables. Print your label and take your box to your FedEx location. Switching internet providers or upgrading your connection type involves practical steps that, when handled in the right order, minimize downtime and avoid unnecessary costs. Whether moving from cable to fiber. If you're planning on disconnecting or downgrading any Vexus services, you're responsible for returning any leased equipment, including ONT's, routers (eero), and any auxiliary equipment provided by Vexus. Unreturned equipment charges ranging from \$100 and up per piece will be applied to your Vexus. Give us a call at 877-407-3224 and one of our helpful associates will complete an equipment return request form and review the information with you to ensure that all your information is accurate and up-to-date. You will receive an email that contains a return label and a link to help you locate. Learn more about returning Fios equipment when you're getting replacement equipment or after you disconnected service. If you cancel your service, change your plan, or move to an area that is not yet eligible for GFiber internet yet, you will have 60 days to return your devices.



Article Content

Nov 06, 2025

Equipment Return When Switching to Fiber Internet

Return any rented equipment promptly to avoid continued rental charges or equipment non-return fees, which can

Jul 07, 2026

Find out how to return your AT& T equipment

How do I return my equipment at FedEx or UPS? It's fast and easy - no packing necessary.

Jun 27, 2026

Return your AT& T internet equipment

Do I have to box up my internet equipment to return it? No. Bring the equipment to a FedEx or UPS store and give them your

Apr 27, 2026

Here's what to do with equipment you no longer need | Vodafone

Find out how to return Vodafone Home equipment you no longer need. We have a number of options to help you do this.

Jul 15, 2026

Returning home internet equipment : r/telus

I've cancelled our fibre internet and got a vague email instructing us about mailing back the equipment. It did not specify what to

Jan 10, 2026

Returning equipment: which cables to include? : r/Comcast_Xfinity

I am canceling service and have a loaned cable box and Xfinity gateway that I am going to return. Do I also need to return any

Dec 02, 2025

How Do I Return AT& T Internet Equipment?

Understanding the Importance of Returning AT& T Equipment Leaving old internet equipment sitting around after you

Sep 26, 2025

5 Ways to Return Your Spectrum Equipment [2026

Equipment that you aren't required to return includes cables and remotes. How To Return

Aug 09, 2025

Return your AT& T internet equipment

Learn how to send back AT& T Fiber, AT& T Internet, and AT& T Internet Air equipment like internet

Oct 30, 2025

How do I return your equipment if I cancel?

Need help for How do I return your equipment if I cancel?. Find here any type of help related to fibre services.

Feb 11, 2026

What equipment do I need to return to Spectrum?

What Equipment Do I Need to Return to Spectrum? Alright, let's cut to the chase. You're cancelling your Spectrum

Sep 19, 2025

Fios Equipment Return | Verizon Support

Important: When disconnecting service, to avoid an unreturned equipment charge, you must return all your Verizon Fios equipment

Feb 23, 2026

Equipment Return Instructions

NOTE: The following devices do not need to be returned to Optimum when you're ending service or

Nov 03, 2025

How to Return Spectrum Equipment 2026 : A Comprehensive Guide

5. What Spectrum equipment needs to be returned? You must return all leased hardware, including cable boxes

Apr 18, 2026

How To Return Spectrum Equipment (No Extra Fees)

Can I return my Spectrum equipment to any Spectrum store? Yes, you can return the

Apr 03, 2026

How to return Google Fiber equipment

How do I get a return label for Google Fiber equipment? Access the Google Fiber account on the official website.

Jan 04, 2026

Return Equipment

You do not need to return any ethernet cables or fiber optic cables. Print your label and take your box to your FedEx location. If you

Jul 20, 2026

How Do I Return Spectrum Equipment (2026)

To return Spectrum equipment, visit a Spectrum store or call Spectrum customer service to request a return shipping label and return

Oct 25, 2025

Equipment Returns | Quantum Fiber

When returning your equipment, use the email address and account information associated with your Quantum Fiber account to

May 06, 2026

Spectrum Equipment Return

What do you need to return? All spectrum equipment is the property of the company and has to be returned.

Feb 06, 2026

Cables? Returning equipment

Hi! I am returning a rental modem/router and tv box as we just moved. I can't tell which cables are ours and which

Oct 13, 2025

Return GFiber Equipment and Devices

Equipment Return Requirements link Copied Not all equipment needs to come back. To see exactly which devices are required for

Jun 20, 2026

Cancelled after 20 years

TV boxes- Return the TV boxes with the power cable and remote, you don't need to return the HDMI and Coax cables. Internet

May 16, 2026

GFiber Equipment Disposal Policy and Guidelines

You'll only need to return the equipment listed in the return email we send you. Be sure to send it back to avoid replacement fees.

Mar 20, 2026

Fios Equipment Return Policy

Fios Equipment Return Policy for Internet, TV and Home Phone This return policy is provided by Verizon Online LLC ("Verizon" or

Mar 18, 2026

Do I need to return internet equipment from T-Mobile Fiber when I

T-Mobile does require the return of the equipment that we provided to you (except any optical network terminal that is affixed to a

Oct 28, 2025

Customer Support | T-Mobile Fiber

Find out if you need to return your T-Mobile Fiber internet equipment after closing your account.

Nov 27, 2025

What equipment do I need to return to Spectrum?

Terminating your Spectrum service necessitates a clear understanding of the equipment return process. Failing to

May 09, 2026

Metronet Equipment Return Instructions

You do not need to return any ethernet cables or fiber optic cables. Print your label and take your box to your FedEx location. If you

Oct 27, 2025

How to return your Quantum Fiber equipment

Key takeaways The 30-day rule: All leased equipment must be returned within 30 days of service cancellation or account changes to

Sep 02, 2025

Return GFiber Equipment and Devices

We'll send you an email with a specific list of any equipment you need to return. If you don't see your device on that list, please read

Jun 24, 2026

Plusnet Return Router | Recycle Router | Help | Plusnet

What to do with an old Plusnet router Returning our router helps us to reuse and recycle it in a safe and environmentally friendly way.

Apr 06, 2026

What to return after cancelling service? : r/frontierfios

Quick question, I just cancelled my service and I was asked to return my router, and apparently I have to pay a \$50 dollar re-stocking

Mar 04, 2026

How do I return equipment?

Just got new receiver to add DVR, now what do I need to return along with the old receiver. I live 50 miles from a full

Apr 04, 2026

Returning Sonic Equipment

When moving or cancelling your Sonic service you may need to return equipment to Sonic, while some equipment can stay on

Contact Us

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