

No internet connection even with router and fiber optic cable plugged in

Overview

Restarting your router, modem, and device clears up most internet issues. For more advanced fixes, run built-in troubleshooters, flush your DNS cache, switch Wi-Fi channels, or scan for. Your fiber optical network terminal (ONT), modem, or gateway provides LEDs letting you know the status of your internet (wide area network, or WAN) and home network (local area network, or LAN) connections. Here's an example of LEDs to look for if you have fiber internet and an ONT: The Power LED. Occasionally, a setting on your specific device (like a VPN, firewall, or outdated network drivers) can interfere with your internet connection, even if the Wi-Fi itself appears to be working. The issue could come from your router, modem, ISP, incorrect DNS or IP settings, outdated drivers, or even. Are you connected to a network but don't have internet access?

If you're on your phone or computer, you can notice the Wi-Fi icon is enabled, but the website you're trying to visit isn't loading. This wikiHow article lists fixes to resolve the issue and get the internet working again through your. Every network is different, but all have a broadband terminal device —likely a cable modem or a fiber-optic ONT —and a router. Sometimes, those two are combined in a single hardware box called a residential gateway. If you weren't around for the install process, the ONT panel is probably located in a closet or.



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